www.slunatrust.org Privacy Policy

This privacy policy has been compiled to better serve those who are concerned with how their 'Personally Identifiable Information' (PII) is being used online. PII, is information that can be used on its own or with other information to identify, contact, or locate a single person, or to identify an individual in context. Please read our Privacy Policy carefully to get a clear understanding of how we collect, use, protect or otherwise handle your Personally Identifiable Information in accordance with our website.

What personal information do we collect from the people that visit our blog, website or app?

When ordering or registering on our site, as appropriate, you may be asked to enter your name, email address, mailing address or other details to help you with your experience and by providing such information you consent to such data being collected.

When do we collect information?

We collect information from you when you register on our site, place an order, fill out a form or enter information on our site.

How do we use your information?

We may use the information we collect from you when you register, make a purchase, sign up for our newsletter, respond to a survey or marketing communication, surf the website, or use certain other site features to quickly process your transactions and/or to send periodic emails regarding your order or other products and services.

How do we protect your information?

Our website is scanned on a regular basis for security holes and known vulnerabilities in order to make your visit to our site as safe as possible.

We use regular Malware Scanning.

Your personal information is contained behind secured networks and is only accessible by a limited number of persons who have special access rights to such systems, and are required to keep the information confidential. In addition, all sensitive/credit information you supply is encrypted via Secure Socket Layer (SSL) technology.

We implement a variety of security measures when a user places an order enters, submits, or accesses their information to maintain the safety of your personal information.

All transactions are processed through a gateway provider and are not stored or processed on our servers.

Do we use 'cookies'?

We do not use cookies for tracking purposes

You can choose to have your computer warn you each time a cookie is being sent, or you can choose to turn off all cookies. You do this through your browser settings. Since each browser is a little different, look at your browser's Help Menu to learn the correct way to modify your cookies.
If you turn cookies off, some of the features that make your site experience more efficient may not function properly.

**Third-party disclosure**

We do not sell, trade, or otherwise transfer to outside parties your Personally Identifiable Information however in order to ensure that the data we collect is accurate we may cross reference the data received with reputable databases.

**Third-party links**

We do not include or offer third-party products or services on our website.

**Google**

Google's advertising requirements can be summed up by Google's Advertising Principles. They are put in place to provide a positive experience for users:

https://support.google.com/adwordspolicy/answer/1316548?hl=en

We have not enabled Google AdSense on our site but we may do so in the future.

**Online Privacy Protection**

In accordance with International Standards we agree to limit access to your information by protecting against internal threats and use encryption and other computer based security systems to stop outside threats.

We provide self regulatory checks and from time to time may appoint a regulatory body to perform such regulatory checks.

Users can visit our site anonymously.

Once this privacy policy is created, we will add a link to it on our home page or as a minimum, on the first significant page after entering our website.

Our Privacy Policy link includes the word 'Privacy' and can easily be found on the page specified above.

You will be notified of any Privacy Policy changes on our Privacy Policy Page

You can change your personal information by emailing us or by logging in to your account

We provide consumers with an opportunity to view the data collected on them and to verify and contest its accuracy. Where the data proves incorrect Saint Lucia National Trust shall within 48 hours of being so advised correct the information.

**How does our site handle Do Not Track signals?**

We honor Do Not Track signals and Do Not Track, plant cookies, or use advertising when a Do Not Track (DNT) browser mechanism is in place.

**Does our site allow third-party behavioral tracking?**

We do not allow third-party behavioral tracking
Children Online Privacy Protection

Parental control is strongly advised when it comes to the collection of personal information from children under the age of 13 years old. We advise parents/children to keep personal information safe; avoid opening links and emails from unknown senders and to tell someone they trust if they encounter anything online that upsets them.

We do not specifically market to children under the age of 13 years old.

Fair Information Practices

The Fair Information Practices Principles is fundamental to privacy protection and the concepts they include have played a significant role in the development of data protection laws around the globe. Understanding the Fair Information Practice Principles and how they should be implemented is critical to comply with the various principles and guidelines that protect personal information.

In order to be in line with Fair Information Practices we will take the following responsive action, should a data breach occur:

- Notify you via email within 7 business days
- Notify the users via in-site notification within 7 business days

We also agree to the Individual Redress Principle which requires that individuals have the right to legally pursue enforceable rights against data collectors and processors who fail to adhere to privacy principles. This principle requires not only that individuals have enforceable rights against data users, but also that individuals have recourse to courts or government agencies to investigate and/or prosecute non-compliance by data processors. However notwithstanding an individual right to recourse to the Courts any dispute arising out of the use of this website shall first be referred to Arbitration and the Arbitration process shall take place in Saint Lucia and be governed by the Laws of Saint Lucia.

We collect your email address in order to:
- Send information, respond to inquiries, and/or other requests or questions
- Process orders and to send information and updates pertaining to orders.
- Send you additional information related to your product and/or service

We agree to the following:
- Not use false or misleading subjects or email addresses.
- Identify the message as an advertisement in some reasonable way.
- Include the physical address of our business or site headquarters.
- Monitor third-party email marketing services for compliance, if one is used.
- Honor opt-out/unsubscribe requests quickly.
- Allow users to unsubscribe by using the link at the bottom of each email.

If at any time you would like to unsubscribe from receiving future emails, you can email us at info@slunatrust.org and we will promptly remove you from ALL correspondence.
Contacting Us

If there are any questions regarding this privacy policy, you may contact us using the information below.

www.slunatrust.org
P.O. Box 595
Castries,
Saint Lucia
info@slunatrust.org
17584525005

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